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Fig. 19 illustrates a process 362 running on the master server 304 of Fig. 12. The process 362 begins at 374 and, in a step 366, a "hit", on the SpiffyTalk home page 310 (see Fig. 12) is detected. By "hit", it is meant herein that the system detects that a web page within its domain is being addressed by an incoming URL. Next, a step 368 retrieves the data entered into the home page. This retrieval of data was discussed with reference to Figs. 14a, 14b, and 15. Next, a step 370 "looks up" the appropriate URL corresponding to the data. This URL and corresponding data is preferably stored in database 312. Next, a step 372 determines if a page for the URL exists. If so, Netscape is instructed to "jump" to the page designated by the URL in a step 374 and the process is complete at 376. If a web page for that URL does not exist, a "stub" page is created by the process 362 of the present invention. A "stub" page is simply a subsidiary page created on the master server 304 for a specific, and usually temporary, purpose. A "stub" page can be created, for example, as a subsidiary page of a user page. After the creation of the stub page in step 378, process control is directed to step 374 to cause Netscape or the like to jump to the page. Again, the process is complete at 376.--

IN THE CLAIMS

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1. (Amended) A voice web browser system comprising:

- a telephone;
- an access system coupled to a TCP/IP network, said TCP/IP network comprising a plurality of nodes, said TCP/IP network providing access to web pages stored on computer systems coupled to said TCP/IP network, said web pages comprising HTML code that can be transmitted via TCP/IP packets to said access system over said TCP/IP network, said access system being able to receive said TCP/IP packets and to parse said HTML code into text and non-text portions, said access system utilizing the functionality of a customized web browser to navigate among said web pages;
- a telephone system coupling said telephone to said access system for interactive communication with said access system; and

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a text-to-speech system associated with said access system for reading at least some of said text to a user of said telephone.

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7. (Amended) A computer implemented process for obtaining web page information over a TCP/IP network comprising:

implementing a connection of a telephone user to an access system that is coupled to a TCP/IP network;

detecting a selection of at least one navigation command by said telephone user to access a web page accessible over said TCP/IP; [and]

navigating utilizing the functionality of a customized web browser over said TCP/IP network to said web page in response to said navigation command, resulting in a verbal communication of at least some information derivable from said web page to said telephone user.

13. (Amended) A voice web browser comprising:

connection means implementing a connection of a telephone user to an access system that is coupled to a TCP/IP network;

means for detecting a selection of at least one navigation command by said telephone user to access a web page accessible over said TCP/IP; [and]

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means navigating utilizing the functionality of a customized web browser over said TCP/IP network to said web page in response to said navigation command, resulting in a verbal communication of at least some information derivable from said web page to said telephone user;

means for estimating a download time for said web page;

means for selecting at least one advertisement based on the estimated download time; and

